

OUR MISSION:

Opening doors through individualized, comprehensive services and community partnerships that empower low-income individuals and families to improve their quality of life.

OUR VISION:

To provide quality services that empower low-income individuals and families to become financially stable, realize their full potential and become participating citizens and leaders in the community in which they live.

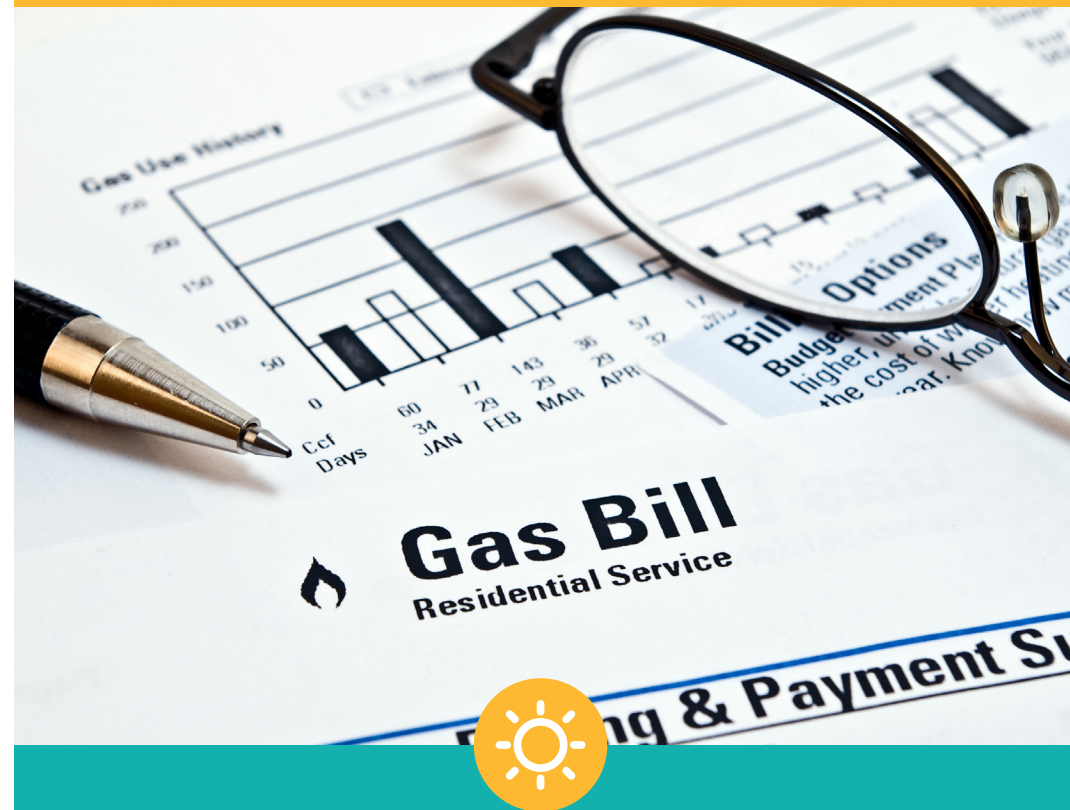


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ENERGY ASSISTANCE PROGRAM



Serving the citizens of Jefferson, Jennings
and Scott Counties since 1965



WHAT IS THE ENERGY ASSISTANCE PROGRAM?

OVO's Energy Assistance Program helps low-income Hoosiers meet the high cost of home heating and cooling. Each year, we provide over 2,400 households with assistance in paying gas and electric bills and purchasing wood, propane, and other bulk fuels.

We coordinate multiple funding resources to maximize the benefit provided to residents. OVO also provides Energy Education to participants to teach them ways in which to increase energy efficiency within their homes and decrease their energy costs.

OVO endeavors to prevent utility disconnection, to restore services after disconnection, and to provide emergency vouchers to vendors for out-of-fuel households. Our goal is that all residents in our community are able to enjoy adequate heating and cooling throughout the year.



Additional Questions?

Contact our office by phone at (812) 265-5858, visit our website at ovoinc.org/energy-assistance-program/, or drop by in person at our Main Energy Assistance office at 425 Walnut Street in Madison, IN.

When is Energy Assistance Available?

Energy Assistance is available twice a year: during the Winter Program and the Summer Program. Residents may receive assistance once per program each year. The Winter Program typically operates from November to May and assists with heating and electric bills. The Summer Program typically operates from June through August and provides assistance with electric cooling costs if funding is available. If you were on the Winter Program, you are automatically eligible for the Summer Program and do not need to reapply. Funds are limited and available on a first come, first serve basis, so residents are encouraged to apply early.

How do I qualify?

In order to qualify for Energy Assistance, your household must be income eligible. Our income guidelines are updated each year, so contact OVO or visit our website to see the most recent income guidelines and to determine if you qualify.

How do I apply?

You must submit a completed application to our office. You can receive an application by:

- Downloading it off our website at ovoinc.org/energy-assistance-program/.
- Requesting an application by mail by calling (812) 265-5858.
- Picking one up at any of OVO's office locations.

What documents do I need to provide?

Documents you should attach to your application or bring with you to our office include, but are not limited to:

- Social Security cards for all household members.
- Heating and electric bills dated within the last 60 days.
- Landlord Affidavit (provided in the application) for renters or proof of home ownership.
- Proof of income for all household members over the age of 18.

Additional documents may be necessary in order to process your application; one of our Energy Assistance Program staff can advise you on any other documents you may need to provide.