



ANNUAL REPORT 2023

Our annual report is a testament to the hard work and dedication of our team. Join us as we look back on the milestones and successes of the past year.

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WWW.OVOINC.ORG**

A MESSAGE FROM THE EXECUTIVE DIRECTOR

In 2023, OVO accomplished so much good! We're excited to share some of this information in our Annual Report. This year each program thrived, more people received services, our fiscal accountability remained at the highest standard, and we continued to be a model organization at local and state levels.

Our triennial Community Needs Assessment was completed, and unmet needs identified. We continued to work with partners and stakeholders to collaborate in meeting community needs and to train others in best practices. We invested in our staff through training, enhanced compensation, and by embodying a strong corporate culture of inclusion. Along with our Board of Directors, we developed a 5-year Strategic Plan to guide us into the future.



Please join me as we celebrate our accomplishments, staff, Board of Directors, and those whose lives we are proud to impact!

Thank you for your support and we look forward to a great 2024.

Elaina Freeman
Executive Director

MISSION

Opening doors through individualized, comprehensive services and community partnerships that empower low-income individuals and families to improve their quality of life.

VISION

To provide quality services that empower low-income individuals and families to become financially stable, realize their full potential and become participating citizens and leaders in the community in which they live.

VALUES

OVO strives to be a model organization. We embrace the diversity of our employees, volunteers, clients, stakeholders, and community partners and are committed to building strong organizational ties with families and community partners. Through good stewardship of the financial resources entrusted to us, we provide outcome-based quality services.

OVO Board of Directors

Holly Armstrong

Leslie Bixler

Mary Beth Boone

Sheila Coffin

Kathy Edgington

Casey Goode

Emily Hall

Tammy Johnson

Jason Judd

Sharon McCoy

Dana Riddle

Steve Sollman

David Sutter

Tom Taylor

Leah Ungru

HOUSING SERVICES & SUPPORTS

Assisting people to afford housing in the open market.
Providing financial assistance to maintain utility services during the winter heating season.

HOUSING CHOICE VOUCHER PROGRAM

- 409 received rental assistance
- 315 disabled & 200 elderly received rental assistance
- 629 individuals served
- 391 inspections conducted by certified staff
- 118 new rental vouchers issued

ENERGY ASSISTANCE PROGRAM

- 6,571 households served
- 13,270 individuals served
- 2,235 crisis benefits issued
- 7,360 received Energy Education
- 4,339 avoided disconnection
- 329 had utility restored after disconnect
- 30 inoperable furnaces repaired/replaced

Angela Spurgeon

**Director of Program Management
& Compliance**



WEATHERIZATION ASSISTANCE PROGRAM

Reducing home energy costs by increasing energy efficiency.
Ensuring health and safety of homes.

- \$15,400 average spent per home to improve energy efficiency
- 55 homes weatherized
- 92 individuals served
- 23 homes rehabilitated (Healthy Homes)
- 168 Continuing Education hours completed by staff & contractors



Jeff Rowlett

**Weatherization Assistance
Program Manager**

HEAD START

Helping preschoolers be physically, emotionally, and cognitively prepared for kindergarten.

- 157 families served
- 55 children transitioned to kindergarten
- 99 parents participated in Parent-Teacher Conferences
- 69% average monthly enrollment
- 83% average monthly attendance
- 39,096 breakfasts, snacks, & lunches served
- 59% received dental exams
- 94% received medical exams
- 27 children received special services
- 13% of eligible children served

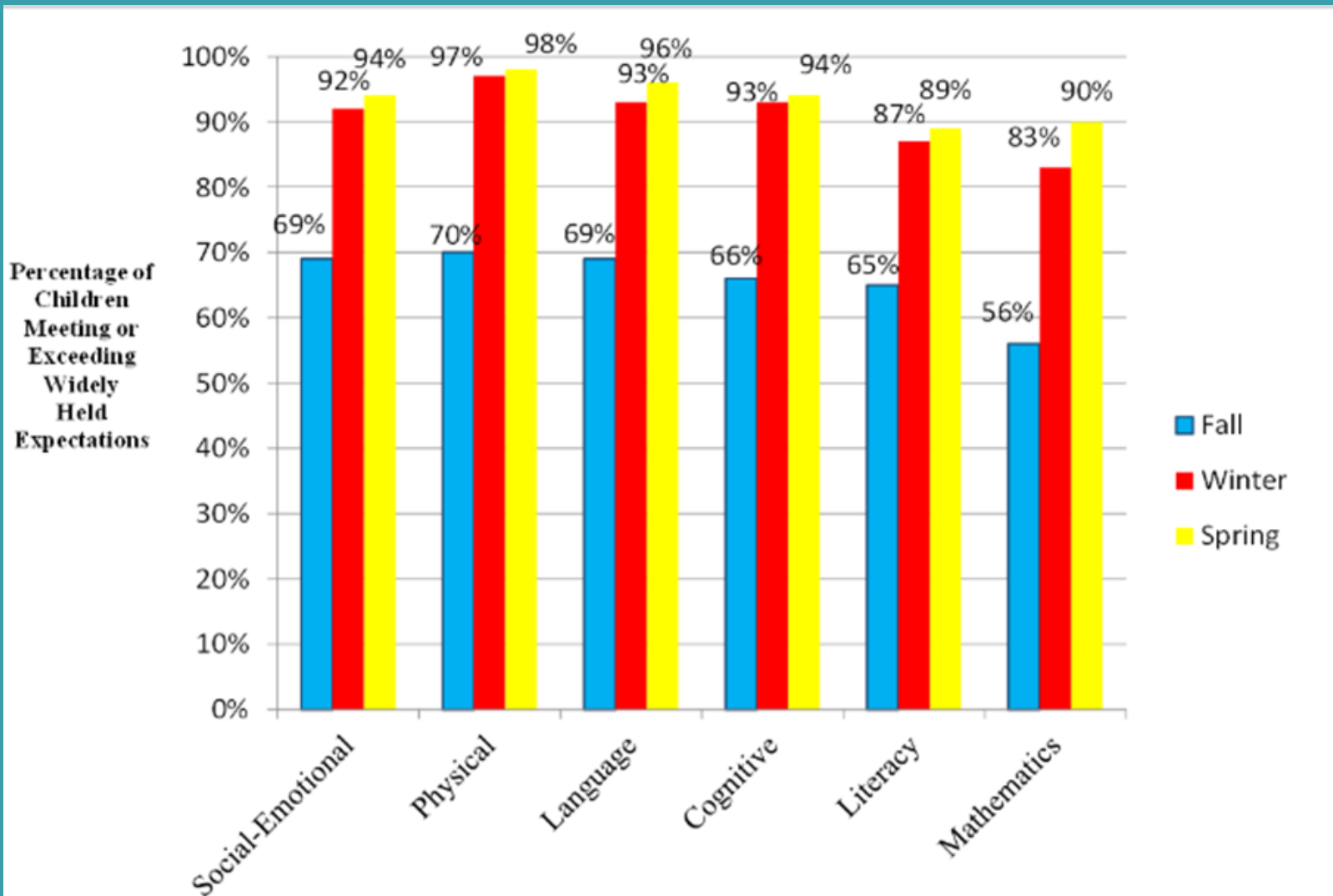
Hope Ulrich

Head Start Program Director



HEAD START STATS

OHS CLASS Stats 2018	Lowest 10%	Median 50%	Highest 10%	OVO Scores
Emotional Support	5.6641	6.09	6.45	5.9432
Classroom Organization	5.2803	5.82	6.28	5.1818
Instructional Support	2.3125	2.89	3.71	2.8788



FINANCIAL SUMMARY

Grant Funding	
Community Services Block Grant (CSBG)	\$173,115
Community Service Block Grant (T/TA)	\$5,940
Head Start	\$2,527,194
Head Start COVID	\$5,416
Energy Assistance Program (EAP)	\$6,311,876
Low-Income Home Energy Assistance Program (LIHEAP)	\$425,176
Housing Choice Voucher Program	\$2,065,026
Department of Energy (DOE)	\$262,849
BIL	\$295,535
Duke Share The Light	\$68,234
Water Assistance Program	\$820,739
Center Point Duke Rebate	\$78,248
USDA Food Program	\$120,183
Duke Supplement	\$28,095
Housing Properties	
Apple Blossom Court Apartments	\$28,080
Scott Valley Court Apartments	\$214,385
Valley Court Apartments of North Vernon	\$202,819
Local Support	
We Care	\$909
Donations/Revenue to Programs	\$2,452
Duke Fan Project	\$20,000
Unrestricted Funds	\$530
Family Services Centers - Buildings	\$41,976
Total Agency Revenue	\$13,698,777

Proud Moments & Fun Times



Proud Moments & Fun Times



The Promise of Community Action

COMMUNITY ACTION CHANGES PEOPLE'S
LIVES, EMBODIES THE SPIRIT OF HOPE,
IMPROVES COMMUNITIES, AND MAKES
AMERICA A BETTER PLACE TO LIVE.

WE CARE ABOUT THE ENTIRE
COMMUNITY, AND WE ARE DEDICATED TO
HELPING PEOPLE HELP THEMSELVES
AND EACH OTHER.

Ohio Valley Opportunities provides all of its services without regard to race, age, color, religion, sex, disability, national origin, ancestry, familial status, or status as a veteran.